



Upgrades and repairs for your Rogue Audio Amplifier

It is very important to only ship your Rogue Audio amplifier in original factory packaging. If you don't have the original box and packing inserts call us to purchase replacements. Replacement packaging is \$80 for most products plus shipping.

If you are shipping the tubes with the amplifier, it is OK to leave the small tubes installed in the amp. Power tubes need to be removed and placed in their own box.

Box the unit up and include a note that includes all of your contact information and a description of the work to be done. There is no need for you to ship the power cord or remote control (if applicable). If you are shipping a model with an external power supply such as the Ares, 66, or 99 it is essential that you return the power supply with the amp.

You can probably save money on the inbound shipping by using an online shipping service at www.pirateship.com. Pirate ship is a UPS aggregator so you are still using a Tier 1 shipper, just getting a better rate.

Our shipping address for UPS and FedEx is:

Rogue Audio
545 Jenna Drive
Brodheadsville, PA 18322

Please do not ship via US mail.

When the work on your amplifier is complete we will call you for payment information. We accept all major credit cards. If you have additional questions please feel free to write to us at info@rogueaudio.com or call us at (570) 992-9901. We are open Monday through Friday from 8:30am to 5:00pm eastern time.